



Mr Mark Barrack
General Manager
Castle Chemicals
16 Rural Drive Sandgate

Dear Mark,

We want you to know that we are very pleased with the quality of products and services your company provides to Maroba Living Communities, which encompasses 155 residents across 2 residential aged care facilities as well as 23 self care units.

We sincerely appreciate your responsiveness and the way you conduct business. It's a pleasure to work with people who know the cleaning, infection control and food safety requirements of the Aged Care Industry, not just chemicals. Your approach of offering Cleaning Solutions adds incredible value to our long standing relationship spanning over 13 yrs.

Castle Chemicals demonstrated commitment to improving **our** Environmental impact and continuous improvement of your products and services have been significant factors in us retaining your services into the future.

We would be happy to recommend your company to others in the Aged & Health Care Industry because of our satisfaction and trust in your service delivery and product range.

Your company has been a highly regarded supplier since 1997 and we look forward to continuing doing business with you for years to come. It has been one of those very satisfying partnerships that have consistently underpinned so many of our service activities.

Yours sincerely

Viv Allanson

Chief Executive Officer

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Maroba Lodge Hostel
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Waratah NSW 2298
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Maroba Terrace Retirement Units
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as a ministry of the
Islington Baptist Church*